



## MESSAGE FOR PERMANENT STALLHOLDERS

18.3.26

Thank you for your loyalty and dedication attending our market and for helping make it the place to be every 3<sup>rd</sup> Saturday.

We have noticed some permanent stallholders are not familiar with our rules of attendance and some procedures. Your cooperation helps our market be the best it can be, safe and sustainable. We would like to share them with you, so we are all clear.

**1 - To be permanent we ask you attend on a regular basis.** We need you at our market, as do your customers. If you cannot commit and find yourself cancelling at the last minute a lot, maybe you need a three month break, or it is time you returned to casual and book when ready.

**2 - If you need to cancel a market, please do so asap** (the more notice the better) and especially before the Sunday before our market, which is the cut-off date. If you cancel after Sunday, you incur a missed stall fee at your next market. We are fair and understand emergencies happen, so you will not be charged a fee in this case, but emergencies and being sick can't happen all the time. The cut-off date came in effect in August 2022 and everyone was notified.

**3 - Unless agreed with Manager, your car is not to be left in the park during the market.** If we have agreed for you to leave your car in (because you have a medical certificate or condition), you must not leave the park before 2pm, when our gates open.

**4 - We ask permanents arrive at 6.15am sharp** and casuals arrive at 6.30pm. This gives time for you to drive in, quickly unpack and take car out before coming back to set up. It is also helpful if you park close to your stall (or in it) while unpacking so other cars can pass. Your cooperation helps eliminate traffic congestion. Always drive at walking pace and never drive on football oval.

### Where do you line up?

- A & B permanent stalls line up in Church St, starting from A/B gate.
- A & B section casual stalls line up in Creek Lane.
- C & D permanent stalls line up in Park St on north side, starting from C/D gate.
- C & D section casual stalls line up in Park St on south side - alongside St Marys School.
- E & F permanent stalls line up in Ford St on west side, starting from E/F gate.
- E & F casual stalls line up in Ford St on east side, which runs into Mary Stat 6.30am.

**5 - When lining up in the morning on the street, please ensure you are not blocking the street** and cars can pass. Also be considerate of sleeping residents by keeping voices down and engines off while waiting. After you unload in morning, please park a couple of streets away so your customers can park closer. Parking around our market can be challenging at the best of times.

**6 - Food stalls must take home their own scraps and rubbish** and not place in our bins or skips. Using your own home bins and compost for market excess helps us eliminate our rubbish intake, which we are at capacity and pay a fortune to get rid of it. It's important we focus on reducing our rubbish, so please carefully look at what you wrap and serve your food in. Is it biodegradable? No plastics are permitted.

**7 - No dogs are allowed at our market.** We have a couple of stallholders who have emotional support dogs and AOK'd this with the Manager. They hide their pet during market. We sometimes get visitors with their support dogs who wander through our market, and they don't need stallholder emotional support dogs to react. Please leave your pooch at home on market day.

**8 - Please help us promote our market to the wider community.** LIKE our Facebook page and share posts when you see them.

**9 - We value and love your feedback, so please reach out, send us an email** and tell us what you think of our monthly market. Are you happy with how it is going? Got any ideas to help make it better? All feedback, good or bad will be addressed and dealt with fairly and respectfully. There is no threat of losing your place at our market if you have negative feedback as we need to know to make GOOD!